

Mitsubishi Motors Customer Survey Competition Prize Draw January 2024

TERMS & CONDITIONS

Start date for prize draw	1 October 2023
Closing date for prize draw	31 December 2023
Date of prize draw	8 January 2024

1. This competition is conducted by Mitsubishi Motors Australia Ltd ABN 53 007 870 395 (the "Promoter"). Information on how to enter forms part of the conditions of entry. Entry into the competition or acceptance of a prize constitutes acceptance of these terms and conditions as amended from time to time.

2. Total prize pool is \$1,500. 1st prize: \$750 Mitsubishi voucher, 2nd prize: \$500 Mitsubishi voucher, 3rd prize: \$250 Mitsubishi voucher. The vouchers must be used at authorised Mitsubishi dealerships and can be redeemed for vehicle servicing, purchase of genuine parts and accessories or towards a new Mitsubishi vehicle. The prizes are not transferrable and not redeemable for cash.

3. Only respondents invited by Nidasu Pty Ltd (the Promoter's Agent) are eligible to participate in the online survey. To be eligible for this prize draw, all respondents must complete the survey within 30 days of the date of their initial invitation, and survey responses must be lodged between 1 October 2023, and 11.59pm Adelaide time on 31 December 2023.

4. Respondents must be aged 18 years or over to enter the prize draw.

5. All employees of the Promoter, its dealerships, related bodies corporate, agents and their immediate families are ineligible for the prize draw.

6. There is no cost to enter the prize draw other than the costs paid by the respondents to access the online survey website via their Internet service provider. Any costs associated with accessing the promotional website are the respondent's responsibility and is dependent on the Internet service provider used.

7. Respondents' personal information will be collected by the Promoter to enable them to administer the prize draw, and notify and publish the winners. If a respondent consents, the personal information may be used to market the Promoter's products to the Respondent. The personal information of the winners may be provided to others assisting in the conduct of this prize draw, including the Promoter's Agent, prize suppliers and deliverers, and to regulatory authorities. Respondents may contact the Promoter by post to Mitsubishi Motors Australia Ltd, PO Box 249 Export Park SA 5950 or by calling 1300 131 211 during business hours to opt-out, request access to, or corrections of any of their collected personal information that is held by the Promoter. The Promoter will handle the personal information of respondents in accordance with these terms and the Promoter's privacy policy, which is located at www.mitsubishi-motors.com.au/privacy-policy.

8. If a respondent does not provide complete and accurate personal information the Promoter may, in its absolute discretion, determine that the respondent is not eligible to win a prize.

9. The prize draw will be conducted on 8 January 2024 at 2pm at Mitsubishi Motors Australia Ltd, 1 Sir Richard Williams Avenue, Adelaide Airport, SA, 5950.

10. The winners will be notified by telephone using the contact information provided when responding to the survey no later than two working days after the draw and the winners' names will be published at *mitsubishi-motors.com.au/survey-competition* within 10 working days of the draw and remain on the page for not less than 28 days.

11. The winners will be selected at random using electronic software via 'randomdraws.com.au' from all surveys completed online within the specified time periods. Prizes will be drawn in order of prize value, beginning with the highest value prizes.

12. In the event of a prize not being claimed, an unclaimed prize draw will be held on 22 January 2024 at Mitsubishi Motors Australia Ltd, 1 Sir Richard Williams Avenue, Adelaide Airport, SA at 2pm. The unclaimed prize draw will be conducted in the same manner as the prize draw described in clause 11 above. Winner/s of the unclaimed prize draw will be notified by mail and telephone no later than two working days after the draw and their name/s will be announced at *mitsubishi-motors.com.au/survey-competition* within 10 working days of the draw and remain on the page for not less than 28 days.

13. To the extent permitted by law, the Promoter and the Promoter's Agent are not responsible or liable for:

- Inaccurate/incorrect transcription of entry information;
- Purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received but are late, illegible, incomplete, or are submitted or sent other than as directed in the entry instructions;
- Any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment or software;
- The unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
- Unauthorised human intervention in any part of the competition;
- Electronic or human error which may occur in the administration of the competition.

14. To the full extent permitted by law, the Promoter their associated companies and agencies and all those entities' personnel (the "Relevant Parties") exclude all liability for any loss (including any damage, claim, injury, cost or expense) whatsoever which is suffered or incurred by any respondent arising out of or otherwise in connection with the competition or prizes, including:

- Any indirect, economic or consequential loss;
- Any loss arising from or contributed to by the negligence of a Relevant Party;
- Any liability for personal injury or death; and
- Use of a prize.

15. The Promoter's decision in relation to any aspect of the competition is final and will be binding on every respondent who enters the prize draw, and no correspondence will be entered into in relation to any aspect of the competition.

16. The respondent consents to the Promoter using and/or publishing the respondent's name and/or image, and/or quoting the respondent's survey responses or any other statements, including for promotional purposes, in any form of media (including on social media). The respondent may be photographed and/or filmed at the time of their collection of a prize, and it is a condition of acceptance of the prize that the respondent consents to any use, publication or broadcast of such photographs or video.

17. The Promoter is:

Mitsubishi Motors Australia Ltd
1 Sir Richard Williams Avenue, Adelaide Airport, SA, 5950
Phone: 1300 131 211
ABN: 53 007 870 395

18. The Promoter's agent is:

Nidasu Pty Ltd
Level 4 383/385 Pacific Hwy, Artarmon NSW 2064
Phone: 1300 885 308
ABN: 83 120 124 272

19. These terms constitute the entire agreement between the Promoter and respondent and will be governed by the laws of South Australia. If any part of these terms are held to be invalid or unenforceable by a court of law, it will be severed and will not affect the remainder, which will continue in full force and effect.

Mitsubishi Motors Australia Ltd Personal Information Collection Statement

We collect your personal information in order to provide our products or services to you, handle or respond to your request, and otherwise facilitate our dealings and accomplish the purpose for which the information was submitted to us (including to manage the Promotion).

We may collect your personal information from third parties (such as Mitsubishi dealers, or market research companies acting on our behalf) that have collected it from you.

We may be unable to deal with your request, allow you to participate in the Promotion or provide you with products and services if you do not provide the personal information we request.

We may use your personal information for the purposes of direct marketing, and by providing us with your personal information you consent to us doing so. However, if you do not wish to receive marketing or promotional communications from us, please notify us using the contact details below or use the opt out mechanism provided in those communications.

We usually only disclose your personal information to authorised Mitsubishi dealers or agents, or contractors or subcontractors, for example motoring organisations providing roadside assistance. Generally we are not likely to disclose your personal information to overseas recipients, however we may disclose your personal information to our related bodies corporate in Japan.

Our Privacy Policy (accessible on our website at www.mitsubishi-motors.com.au/privacy-policy) contains information about how you may access your personal information held by us and seek.